

Financial Policies

Acupuncture practice of Lisa Sherman L.Ac. (Asheville Integrated Acupuncture)

Thank you for choosing us as your healthcare provider. We are committed to your treatment being successful. Please understand that payment of your bill is considered part of your treatment. The following is a statement of our Financial Policies, which we require you to read and sign prior to treatment.

Fees: Full payment for services is collected at the time services are rendered, unless other arrangements are made in advance. We accept cash, checks and credit/debit cards. Our standard rates are \$90 for intake appointments and \$60 per hour thereafter.

Insurance: We can issue you a Superbill, which makes it very easy for you to submit your claim to your insurance company for direct reimbursement. If you have coverage under your insurance policy, please give us your insurance information so that we can enter it into your account in order to provide you with an official Superbill outlining your reimbursable services. Most insurance companies will process your claim and issue your reimbursement check within 30 days. Since policies vary, we cannot guarantee that any services will be covered, but we will do our best to support you in getting reimbursement.

Missed appointments and cancellations: Your appointment time is reserved for you alone. With 24 hours or more notification, there will be no charge for a cancelled appointment. With less than 24 hours notice (except in cases of emergency), we reserve the right to charge you for the appointment time at the rate of a normal office visit. Please help us to serve you better by keeping your scheduled appointments.

Thank you for signing below to indicate that you have read, understand and agree to the above Financial Policies:

_____ Print Name

_____ Signature

_____ Date